

# Where do I receive my boarding pass?[FAQ-suPport®]

You can receive your boarding pass in several convenient ways depending on how you choose to check in, the airline you're flying with, and the technology available at the airport, making the process flexible and adaptable to your travel preferences. Most passengers today receive their boarding pass digitally after completing online check-in, which usually opens 24–48 hours before departure on the airline's website or mobile application. Once you finish entering your booking reference, confirming your personal details, and selecting your seat, the airline will generate your boarding pass and offer multiple delivery options. One of the most popular choices is to receive it through the airline's mobile app, where it is stored securely and can be accessed even without internet connection. Many airlines also allow you to save your boarding pass to your smartphone's digital wallet, such as Apple Wallet or Google Wallet, making it easy to access at security checkpoints and boarding gates without searching through emails or documents. Another common way to receive your boarding pass online is by email; after check-in is completed, the airline will send a PDF or mobile-friendly version directly to your inbox, which you can either print out or keep on your device for digital scanning. Printed copies are especially useful if you prefer having a physical backup or if you are traveling through airports that may not consistently support mobile scanning. If you choose not to check in online or prefer the traditional method, you can also receive your boarding pass at the airport through several channels. Most airlines have staffed check-in counters where an agent will verify your travel documents, check your luggage if necessary, and print your boarding pass for you. This option is particularly important for international travelers who may need passport verification, visa checks, or other document inspections before receiving a boarding pass. Additionally, many airports are equipped with self-service check-in kiosks, which allow you to scan your passport or enter your booking details and print your boarding pass within seconds. These kiosks are convenient for travelers who want to avoid long lines at the check-in counter but still want a printed document. Some airports also provide dedicated bag-drop stations that require you to have already completed online check-in; if you arrive with only your digital boarding pass, you can simply scan it at the bag-drop kiosk to print luggage tags and proceed without needing further assistance. For certain airlines, especially low-cost carriers, boarding passes may be issued automatically after online check-in and sent directly to your email or app without requiring additional steps. In some cases, airlines may also reissue boarding passes at the gate if changes occur, such as seat reassignment or equipment swaps. If your digital boarding pass fails to load or scan properly, gate agents and check-in staff can always print a replacement for you on the spot. Ultimately, you can receive your boarding pass digitally through mobile apps, email, or digital wallets; physically at airport kiosks; or directly from airline staff at check-in counters or boarding gates, giving you multiple ways to access the document depending on what is most convenient for your situation. Whether

you prefer a paper copy or the simplicity of a mobile pass, the system is designed to ensure you have your boarding pass in hand before you proceed through security and board your flight, making the entire travel experience more efficient and flexible.